

Appendix 7 – Email from a member of the public who states they witnessed the incident

Mon 05/12/2022 10:40

Email from XX name removed to Sarah Hughes Enforcement Officer

Hello! And I was just a member of the public walking by! I don't know the driver personally, Just as a friend of family member. I just remember being nosey enough to watch a little and just thought it was so rude. As said family member works around there so we was talking about it! I just thought I'd best say what I saw as it's unfair that it's gone this far

Sent from my iPhone

> On 2 Dec 2022, at 12:36, Sarah Hughes <[Sarah.Hughes@cheltenham.gov.uk](mailto:Sarah.Hughes@cheltenham.gov.uk)> wrote:

>

> Dear XX name removed,

>

> Thank you so much for your email.

> Could I ask;

>

> Where were you at the time?

> Are you a member of the public?

> How do you know this driver? (I am assuming that you know them and

> have spoken to them again in order to contact us so long after the event) Would you be prepared to complete a signed statement outlining this?

>

> Thank you again for your correspondence.

>

> Sarah Hughes

> Licensing Enforcement Officer /APLH tutor Licensing Cheltenham Borough

> Council

> -----Original Message-----

> From: XX name removed

> Sent: 02 December 2022 10:53

> To: Licensing (CBC) <[Licensing@cheltenham.gov.uk](mailto:Licensing@cheltenham.gov.uk)>

> Subject: To whom it may concern

>

> I have decided to write to you today on behalf of Malcolm Rogers a taxi driver plate HC198, I believe a member of the public has made a complaint against this man, concerning an altercation on the 20/10/22 at pittville st , I witnessed this from the start, the man was rude and abusive to the taxi driver, I heard him call the taxi driver stupid and illiterate because he drove a taxi.

> At no time did the driver retaliate, or get out of his vehicle, I was surprised how calm the taxi driver was.

> Then the man walked away,

> Only to return minutes later , and again he abuses the taxi driver, then taking photos all around his car, And right in to the taxi drivers face, whilst laughing. How Mr Rogers kept his cool was a credit to him .

> Yours truly XX name removed